### Health Care For All New York 2015 Policy Agenda

Affordable, Quality, Health Care For All



## Achieving Affordable, Quality Health Care for All

2015 Policy Agenda aims to achieve three goals:

- 1. Health Care For All: Making sure New Yorkers have access to insurance and help to use it.
- 2. Affordable Health Insurance: Ensuring a consumer-friendly and fully funded Basic Health Program.
- 3. Quality Health Insurance: Improve network adequacy and increase access to out-of-network coverage.

#### The Presenters

#### **Health Care for All**

Claudia Calhoon, Health Advocacy Senior Specialist, New York Immigration Coalition

#### **Affordable Health Insurance**

Amy Lowenstein, Senior Staff Attorney, Empire Justice Center

#### **Quality Health Insurance**

Heidi Siegfried, Project Director, New Yorkers for Accessible Coverage



### **HEALTH CARE FOR ALL**

# Comprehensive Coverage for <u>all</u> immigrants

- Create and offer more comprehensive health coverage options for all immigrants:
  - Undocumented immigrants
  - People receiving Federal administrative relief
- Possible options to expand coverage
  - Expanded preventive benefits for Emergency Medicaid enrollees.
  - Comprehensive coverage for young adults aged 19-30.
  - State-only funded Basic Health Program for undocumented immigrants under 200% of the Federal Poverty Level.

# Consumer assistance funding for post-enrollment issues

- Help New Yorkers use and keep their health coverage (billings, service denials, and enrolling in non Marketplace coverage)
- No funding, no program: Seeking \$2.5-5
  million in state funds to support consumer assistance programs
- Medical debt #1 consumer complaint received by Federal Consumer Financial Protection Bureau

## Consumer assistance funding for post-enrollment issues

- Community Health Advocates: housed in NGO, community-based organizations and a central helpline
  - 21 CBOs throughout New York State providing culturally competent trusted services
  - Over 190,000 people helped since 2010
  - Recovered \$14 million for consumers

# Pre-qualification for Hospital Financial Assistance

- Advocate for low-income New Yorkers to be pre-qualified for hospital financial assistance (also known as charity care) through the NY State of Health Marketplace
  - Educate consumers about New York State's protections
  - Simplify the process of applying

### Marketplace improvements

- Advocate for necessary Marketplace improvements as identified by the Public Programs Groups and other HCFANY Task Forces
  - Examples: no wrong door policy (everyone, including non-MAGI populations, able to enroll through the Marketplace)

### **Contraceptive care**

 Monitor and ensure carrier compliance with contraceptive coverage requirements in the ACA



# AFFORDABLE HEALTH INSURANCE

### **Basic Health Program (BHP)**

- BHP is a state option to provide affordable insurance to:
  - Individuals 138 200 % of federal poverty level (FPL)
  - Lawfully present immigrants between 0 200 %
    FPL who are not eligible for federal Medicaid
- HCFANY successfully advocated for New York to adopt the BHP

### **Basic Health Program: Status today**

- DOH issued draft Blueprint
  - Timeline:
    - April 1, 2015 Immigrants eligible for state-only Medicaid move to BHP
    - January 1, 2016 BHP fully implemented for all eligible individuals
  - Two Cost Sharing Tiers:
    - 0-150% FPL: \$0 premium; Family Health Plus level cost sharing
    - 151-200% FPL: \$20 premium; higher cost sharing (but at or lower than best cost sharing reductions)

## **Basic Health Program: Ongoing advocacy**

#### Administrative

- Parity between BHP for PRUCOL immigrants and Medicaid
- Access to full reproductive health care
- Smooth transitions between BHP and other insurance
- Language access

#### Legislative

- Funding to administer BHP
- State savings from BHP to fund expanded immigrant health coverage



### **QUALITY HEALTH INSURANCE**

### Require plans to offer out-ofnetwork coverage

- Require plans required to offer out out-ofnetwork coverage in at least one silver-level and one platinum level plan
  - Could be offered as a rider

## Out-of-network and surprise bill protections

- Ensure the implementation of New York's landmark surprise bills legislation reflects consumer concerns in both regulations and guidance
- Ensure that the surprise bills definition protects all consumers who unintentionally select or receive services from an out-ofnetwork provider

#### Establish a remediation program

 Create a remediation program administered by the Department of Financial Services so that consumers could switch to an appropriate plan retroactively when they relied on incorrect advice from a Plan, the Marketplace, a Navigator, or Assistor.

### Protect consumers from changing networks

- Establish a special enrollment period for consumers to change plans if a provider network or formulary coverage is changed to the detriment of a patient currently in active treatment
- Extend the 60 day transition period to the end of the contract year when networks or formularies change in an adverse way

#### **Expand External Review**

- Open the system to more health plans, including self insured and union plans
- Cover more types of health plan decisions, such as disputes over access to in-network specialists and amounts reimbursed for out-of network services
- Create a database of external review decisions (with privacy protections)

### Thanks!

